

## Platform Security specifications

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### 1. Platform Security

Knox Media Hub adheres to the highest levels of security for all of its systems and services. We follow industry standards and best practices, as well as continuously monitor the literature for known threats and issues pertaining to security.

### 2. Infrastructure Security

Knox Media Hub utilizes cloud based resources from Amazon Web Services (AWS). AWS is an industry proven platform used by countless providers. You can read more about their policies at <https://aws.amazon.com/security>.

AWS current certifications and accreditations are the following. Particularly important for our Industry and our clients is the certification from the Motion Picture Association of America (MPAA)



# Assurance Programs

From San Francisco to Singapore - We've got you covered

 Certifications / Attestations	 Laws, Regulations, and Privacy	 Alignments / Frameworks
C5 [Germany]	CISPE	CIS
Cyber Essentials Plus [UK]	EU Model Clauses	CJIS
DoD SRG	FERPA	CSA
FedRAMP	GLBA	ENS [Spain]
FIPS	HIPAA	EU-US Privacy Shield
IRAP [Australia]	HITECH	FISC
ISO 9001	IRS 1075	FISMA
ISO 27001	ITAR	G-Cloud [UK]
ISO 27017	My Number Act [Japan]	GxP (FDA CFR 21 Part 11)
ISO 27018	U.K. DPA - 1988	ICREA
MTCS [Singapore]	VPAT / Section 508	IT Grundschutz [Germany]
PCI DSS Level 1	EU Data Protection Directive	MITA 3.0
SEC Rule 17-a-4(f)	Privacy Act [Australia]	<b>MPAA</b>
SOC 1	Privacy Act [New Zealand]	NIST
SOC 2	PDPA - 2010 [Malaysia]	PHR
SOC 3	PDPA - 2012 [Singapore]	Uptime Institute Tiers
	PIPEDA [Canada]	UK Cloud Security Principles
	Spanish DPA Authorization	

### 3. Instance Security

Aside from platform security we enjoy from AWS, we follow strict policies to how our instances are setup, managed, and accessed via public channels. Some of these include:

- Latest operating system releases:
- security patches applied when alerts are received.
- Strict Firewall rules: All ports closed except those needed to run our services
- Instances access only via Secure Shell (ssh)
- Utilization of Public/Private cryptography
- Password authentication disabled

#### 4. Application and User Security

The platform of Knox Media Hub is entirely web based and uses Transport Layer Security (TLS 1.2) encryption (also known as HTTPS) for not only transmitted client data, but for all communications. This means any transmissions (data in-transit) from a client browser to our systems are sent through an encrypted data tunnel which cannot be intercepted, eavesdropped, or deciphered

The KMH platform is additionally protected from the following based on the choice of our software stack.

- Cross site scripting (XSS) protection  
XSS attacks allow a user to inject client side scripts into the browsers of other users. This is usually achieved by storing the malicious scripts in the database where it will be retrieved and displayed to other users, or by getting users to click a link which will cause the attacker's JavaScript to be executed by the user's browser. However, XSS attacks can originate from any untrusted source of data, such as cookies or Web services, whenever the data is not sufficiently sanitized before including in a page
- Cross site request forgery (CSRF) protection  
CSRF attacks allow a malicious user to execute actions using the credentials of another user without that user's knowledge or consent.
- SQL injection protection  
SQL injection is a type of attack where a malicious user is able to execute arbitrary SQL code on a database. This can result in records being deleted or data leakage.
- Clickjacking protection  
Clickjacking is a type of attack where a malicious site wraps another site in a frame. This attack can result in an unsuspecting user being tricked into performing unintended actions on the target site.
- User Authentication  
User authentication is required for all services that we offer. User Passwords are stored in a database in an encrypted format and cannot be decrypted.
- Security Auditing  
All access to services are logged and monitored in order to perform post mortem analysis if required.

## 5. Storage

KMH storage is based on Amazon's Simple Storage Service (S3). All client data is stored in Amazon's Simple Storage Service (S3) and is only accessible by the client owner.

Data in transit:

All data to and from S3 is encrypted in transit via SSL-encrypted endpoints.

Data at Rest:

By Default data at rest is encrypted unless a client specifies otherwise. Service-side encryption is utilized and data is encrypted using one of the strongest block ciphers available, 256-bit Advanced Encryption Standard (AES-256).

Data access:

Access to any resource in the platform utilizes by a signed certificate which is generated for each object requested from the system at the time of access. This means all objects in storage are not accessible by anyone unless they system has fully authenticated the user and has explicitly granted access to the object in question. The access permissions of these automatically generated keys are expired after some defined period of time.